

# Part 573 Safety Recall Report

# 19V-097

**Manufacturer Name :** Toyota Motor Engineering & Manufacturing**Submission Date :** FEB 14, 2019**NHTSA Recall No. :** 19V-097**Manufacturer Recall No. :** KOI**Manufacturer Information :**

**Manufacturer Name :** Toyota Motor Engineering & Manufacturing  
**Address :** 6565 Headquarters Drive  
 Plano TX 75024  
**Company phone :** 1-800-331-4331

**Population :**

**Number of potentially involved :** 205  
**Estimated percentage with defect :** 3 %

**Vehicle Information :**

Vehicle 1 : 2019-2019 Toyota Camry HV

Vehicle Type :

Body Style :

Power Train : NR

**Descriptive Information :** (1) Although the involved vehicles are within the above production period range, not all vehicles in this range were sold in the U.S.  
 (2) Only vehicles in the above production range which had a fuel filler pipe replaced as part of a specific quality confirmation activity could be affected.  
 Note: Based on the results of a vehicle survey, Toyota estimates approximately 3% of the vehicle population may contain the noncompliance. However, whether the condition is present will differ for each potentially affected vehicle depending on whether the fuel filler pipe was correctly installed during the specific quality confirmation activity discussed below.

**Production Dates :** OCT 01, 2018 - NOV 08, 2018**VIN Range 1 : Begin :**

NR

**End :** NR Not sequential

Vehicle 2 : 2019-2019 Toyota Avalon HV

Vehicle Type :

Body Style :

Power Train : NR

**Descriptive Information :** (1) Although the involved vehicles are within the above production period range, not all vehicles in this range were sold in the U.S.  
 (2) Only vehicles in the above production range which had a fuel filler pipe replaced as part of a specific quality confirmation activity could be affected.  
 Note: Based on the results of a vehicle survey, Toyota estimates approximately 3% of the vehicle population may contain the noncompliance. However, whether the condition is present will differ for each potentially affected vehicle depending on whether the fuel filler pipe was correctly installed during the specific quality

confirmation activity discussed below.

Production Dates : OCT 19, 2018 - NOV 08, 2018

VIN Range 1 : Begin :

NR

End : NR

Not sequential

## Description of Noncompliance :

Description of the Noncompliance : During a quality confirmation activity, which involved the inspection and potential replacement of the fuel filler pipe sub-assembly in certain vehicles after assembly and prior to dealer delivery, there is a possibility that the fuel filler pipe may not have been properly reconnected to the fuel tank. In this condition, the vehicle could leak fuel and may not meet the requirements of FMVSS No. 301, paragraphs S5.5 and S5.6. In the presence of an ignition source, a fuel leak could increase the risk of a fire.

FMVSS 1 : 301 - Fuel system integrity

FMVSS 2 : NR

Description of the Safety Risk : In this condition, the vehicle could leak fuel and may not meet the requirements of FMVSS No. 301, paragraphs S5.5 and S5.6. In the presence of an ignition source, a fuel leak could increase the risk of a fire.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

## Supplier Identification :

### Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

## Chronology :

After receiving two reports in January 2019 from dealers describing fuel leaking from under the vehicle during refueling, Toyota began an investigation into this issue. Toyota discovered that the vehicles in these two reports had been included in a population of vehicles that were part of a quality confirmation activity involving the inspection and potential replacement of the fuel filler pipe prior to delivery of the vehicle to the dealer. Subsequently, Toyota conducted a field survey to inspect additional vehicles involved in this quality confirmation activity. The survey results identified two additional vehicles that also had the fuel filler pipe disconnected from the fuel tank.

Based on the investigation, interviews with the quality confirmation activity teams, and analysis of the vehicle design drawings, on February 8, 2019, Toyota decided that the subject vehicles may not meet the requirements of FMVSS No. 301, paragraphs S5.5 and S5.6.

## Description of Remedy :

Description of Remedy Program : All known owners of the involved vehicles will be notified to return their vehicles to a Toyota dealer to have the fuel filler pipe inspected. If a fuel filler pipe is found to be improperly connected or unsecured, the dealer will replace the fuel filler pipe with a new one. As the owner notification letters will be mailed out well within the active period of the Toyota New Vehicle Limited Warranty, all involved vehicle owners for this recall would have been provided a repair at no cost under Toyota's Warranty.

How Remedy Component Differs from Recalled Component : Not Applicable

Identify How/When Recall Condition was Corrected in Production : NR

## Recall Schedule :

Description of Recall Schedule : Notifications to owners of the affected vehicles will occur by April 15, 2019. A copy of the draft owner notification letter(s) will be submitted as soon as available. Notifications to distributors/dealers will be sent on February 14, 2019. Copies of dealer communications will be submitted as they are issued.

Planned Dealer Notification Date : FEB 14, 2019 - FEB 14, 2019

Planned Owner Notification Date : MAR 04, 2019 - APR 15, 2019

\* NR - Not Reported