

Part 573 Safety Recall Report

19V-111

Manufacturer Name : Porsche Cars North America, Inc.**Submission Date :** FEB 20, 2019**NHTSA Recall No. :** 19V-111**Manufacturer Recall No. :** AKA0**Manufacturer Information :**

Manufacturer Name : Porsche Cars North America, Inc.

Address : One Porsche Drive

Atlanta GA 30354

Company phone : 1-800-767-7243

Population :

Number of potentially involved : 98

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2019-2019 Porsche Cayenne S

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : The recall population was determined based on the start of production until the entry into production of the optimized software. The recalled vehicles are not programmed with the correct software version.

Production Dates : APR 05, 2018 - APR 16, 2018

VIN Range 1 : Begin : WP1AB2AY0KDA60014 End : WP1AB2AY6KDA60020 Not sequential

Vehicle 2 : 2019-2019 Porsche Cayenne

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : The recall population was determined based on the start of production until the entry into production of the optimized software. The recalled vehicles are not programmed with the correct software version.

Production Dates : APR 04, 2018 - MAY 31, 2018

VIN Range 1 : Begin : WP1AA2AY2KDA00027 End : WP1AA2AY9KDA00221 Not sequential**Description of Noncompliance :**

Description of the Noncompliance : The legal requirement for the response time of the rearview image is not met.

FMVSS 1 : 111 - Rearview mirrors

FMVSS 2 : NR

Description of the Safety Risk : Impairment of the driver's ability to see areas to the rear of his vehicle.

Description of the Cause : The defect is caused by a software failure.

Identification of Any Warning that can Occur : Not applicable.

Supplier Identification :

Component Manufacturer

Name : Alpine Electronics GmbH

Address : Vor dem Lauch 14
Stuttgart FOREIGN STATES 70567

Country : Germany

Chronology :

In mid-2018, in the context of internal development tests, the non-compliance described above was discovered. A thorough investigation and analysis revealed a software failure that led to an increased response time of the rearview camera.

On February 13th, 2019, the matter was presented to the product safety committee at Dr. Ing. h.c. F. Porsche AG, and it was decided to implement a voluntary safety recall for the potentially affected vehicles.

Description of Remedy :

Description of Remedy Program : The vehicles will be recalled to the workshop and the instrument cluster will be programmed with an optimized software.

How Remedy Component Differs from Recalled Component : Not applicable.

Identify How/When Recall Condition was Corrected in Production : The improved software was introduced into production in calendar week 22 of 2018.

Recall Schedule :

Description of Recall Schedule : Porsche expects to notify owners within 60 days.

Planned Dealer Notification Date : APR 21, 2019 - APR 21, 2019

Planned Owner Notification Date : APR 21, 2019 - APR 21, 2019

* NR - Not Reported