

Part 573 Safety Recall Report

19V-129

Manufacturer Name : Keystone RV Company**Submission Date :** FEB 26, 2019**NHTSA Recall No. :** 19V-129**Manufacturer Recall No. :** 19-347**Manufacturer Information :**

Manufacturer Name : Keystone RV Company

Address : PO Box 2000
2642 Hackberry Drive Goshen IN
46527

Company phone : 574-535-2100

Population :

Number of potentially involved : 1,535

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2019-2019 Keystone Alpine 3850RD

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Models that have a cargo tray.
Alpine model count 9 units.

Production Dates : AUG 07, 2018 - OCT 11, 2018

VIN Range 1 : Begin : 4YDF38521KE780409 End : 4YDF38525KE780607 Not sequential

Vehicle 2 : 2018-2019 Keystone Avalanche 375RD, 376RD

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Models that have a cargo tray.
Avalanche model count 231 units.

Production Dates : JUN 19, 2017 - OCT 12, 2018

VIN Range 1 : Begin : 4YDF37521JE760315 End : 4YDF37523JE761076 Not sequentialVIN Range 2 : Begin : 4YDF37529KE760015 End : 4YDF37629KE760515 Not sequential

Vehicle 3 : 2019-2019 Keystone High Country Montana 372RD, 373RD

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Models that have a cargo tray.
High Country Montana model count 103 units.

Production Dates : JUL 16, 2018 - SEP 28, 2018

VIN Range 1 : Begin : 4YDF37323KA740840 End : 4YDF37326KA741609 Not sequential

Vehicle 4 : 2018-2019 Keystone Montana 3790RD, 3791RD

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Models that have a cargo tray
Montana model count 1192 units.

Production Dates : MAY 02, 2017 - SEP 28, 2018

VIN Range 1 : Begin : 4YDF37926J4700384 End : 4YDF37924J4704210

Not sequential

VIN Range 2 : Begin : 4YDF37925K4700023 End : 4YDF37924K4701907

Not sequential

Description of Defect :

Description of the Defect : It has been decided that the vehicles in the recall population have a MORryde cargo tray that may have insufficient fasteners used on the stop bracket.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Under certain conditions when enough force is applied while opening the MORryde cargo tray, the fasteners may fail and the tray will not stop, allowing it to come all the way out of the compartment it is mounted in. This situation may lead to an increased risk of personal injury.

Description of the Cause : The fasteners are insufficient when enough force is applied to the stop bracket while opening the MORryde cargo tray.

Identification of Any Warning that can Occur : The yellow stop tab on the MORryde tray will be loose.

Supplier Identification :

Component Manufacturer

Name : MORryde International, Inc

Address : 1966 Sterling Ave

Elkhart INDIANA 46516

Country : United States

Chronology :

2/21/2019 – Defect notice received from MORryde concerning cargo trays. Investigation opened into scope of affected units.

2/25/2019 – Investigation concluded and scope completed.

Description of Remedy :

Description of Remedy Program : The remedy is remove the affected fasteners and replace them with the new fasteners specified by MORryde.

How Remedy Component Differs from Recalled Component : The insufficient fasteners are aluminum rivets and the fasteners specified by MORryde are a structural rivet or grade 5 bolt.

Identify How/When Recall Condition was Corrected in Production : Units were quarantined, inspected then repaired as indicated by inspection.

Recall Schedule :

Description of Recall Schedule : Keystone will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.

Planned Dealer Notification Date : APR 20, 2019 - APR 20, 2019

Planned Owner Notification Date : APR 20, 2019 - APR 20, 2019

* NR - Not Reported