

**Part 573 Safety Recall Report****19V-178****Manufacturer Name :** Entegra Coach**Submission Date :** MAR 06, 2019**NHTSA Recall No. :** 19V-178**Manufacturer Recall No. :** 9903429**Manufacturer Information :**

Manufacturer Name : Entegra Coach

Address : 903 South Main Street

P.O. Box 460 Middlebury IN 46540

Company phone : 1-800-945-4787

**Population :**

Number of potentially involved : 39

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2019-2020 Entegra Class A MH Reatta

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Supplier's date range of delivery using roller in hitch to assist unloading chassis from their truck - matched to production records for affected unit serial numbers

2019 Reatta

K1NE8077-8078 NG8062-8070 NJ8060-8065

2020 Reatta

L1NE8051-8053 NG8051-8056 NJ8051-8064

Production Dates : NOV 28, 2018 - FEB 06, 2019

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : To assist with delivery, MorRyde inserted a roller into the hitch receiver. This practice fractured the hitch in the upper corners of the receiver opening.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Failure of hitch when in use could increase risk of crash with personal injury and or property damage.

Description of the Cause : Supplier delivery method

Identification of Any Warning that can Occur : NR

**Supplier Identification :****Component Manufacturer**

Name : NR  
Address : NR  
NR  
Country : NR

**Chronology :**

2-4-2019 Production reported they discovered cracks in the receiver hitch of chassis delivered by MorRyde. Investigation began immediatly & MORyde nofified - Stop ship was placed on units specd with same type of chassis. Investigation revealed MORyde had inserted a roller into the hitch to assist in delivery off their trailer. Wk of 2-4-2019 MorRyde stopped this proactice when delivering chassis and coordintated with Spartan to procure parts to replace hitch on all chassis still on site. 2-28-18 Safety Committee reviewed all details of Incident and agreed that a safety recall was required.

**Description of Remedy :**

Description of Remedy Program : Jayco Dealers will remove and repalce hitch at NO Charge.  
How Remedy Component Differs NR  
from Recalled Component :  
Identify How/When Recall Condition noted above  
was Corrected in Production :

**Recall Schedule :**

Description of Recall Schedule : Entegra is prepared to release recall upon receipt of recall number assigned by NHTSA.  
Planned Dealer Notification Date : MAR 25, 2019 - MAR 25, 2019  
Planned Owner Notification Date : MAR 25, 2019 - MAR 25, 2019

\* NR - Not Reported