

# Part 573 Safety Recall Report

# 19V-191

**Manufacturer Name :** Forest River, Inc.**Submission Date :** MAR 08, 2019**NHTSA Recall No. :** 19V-191**Manufacturer Recall No. :** 37&47-0979**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

**Population :**

Number of potentially involved : 53

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2018-2019 Forest River Inc. Surveyor - SVT201RBLE, SVT201RBLE-47, SVT201RBS-47

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : On March 6th, 2019, the manufacturing plant discovered that the Federal Placard had the incorrect axle rating information. Using the production schedule records, the plant was able to determine the affected vehicles.

SVT201RBLE - Qty. 28, SVT201RBLE-47 Qty. 19, SVT201RBS-47 Qty. 6

Production Dates : MAR 18, 2018 - FEB 27, 2019

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : The Federal Placard indicates 3,500 lbs. axles whereas the vehicle was manufactured with 2,500 lbs. axles.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : An operator may overload the vehicle, increasing the risk for loss of control which may lead to a crash.

Description of the Cause : The manufacturing plant discovered a clerical error made during the data entry of the axle weight rating

Identification of Any Warning that can Occur : None

**Supplier Identification :****Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

**Chronology :**

On March 6th, 2019 Forest River's Surveyor Division contacted Forest River's Office of Corporate Compliance ("OCC") concerning an axle rating discrepancy on a Federal Placard. The plant was able to determine that a clerical error was made during the entry of the axle weight rating. Using the production schedule records, Forest River was able to determine the affected vehicles.

On March 7th, 2019 Forest River reviewed internal data and found no warranty claims or customer complaints potentially related to this issue.

On March 8th, 2019, Forest River's Corporate Committee decided to conduct a recall.

**Description of Remedy :**

Description of Remedy Program : Forest River will provide replacement placards that contain accurate axle weight rating, free of charge, to both Owners and Dealers.

What is the Forest River Customer Service Phone Number? (574)  
642-3119

How Remedy Component Differs from Recalled Component : The remedy placard will have the correct axle weight rating designated.

Identify How/When Recall Condition was Corrected in Production : The condition was corrected through a data entry revision during the week of March 6th, 2019

**Recall Schedule :**

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : APR 17, 2019 - APR 17, 2019

Planned Owner Notification Date : APR 17, 2019 - APR 17, 2019

\* NR - Not Reported