

# Part 573 Safety Recall Report

# 19V-215

**Manufacturer Name :** Thor Motor Coach**Submission Date :** MAR 20, 2019**NHTSA Recall No. :** 19V-215**Manufacturer Recall No. :** RC000167**Manufacturer Information :**

Manufacturer Name : Thor Motor Coach

Address : PO Box 1486

701 County Road 15 Elkhart IN 46515

Company phone : 877-500-1020

**Population :**

Number of potentially involved : 97

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2018-2019 Quantum RW28

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

**Descriptive Information :** -During a production inspection, a plant manager noticed an employee was cutting holes for the marker lights and questioned if the motorhome required them. After investigation, it was found that the RW28 model is actually 30'2" therefore this model does require mid-ship marker lights and there is the possibility that some of the units did not have them installed during production.

-It has been discovered that on Certain MY 2018/2019 RW28 Quantum Motorhomes, they may be missing the mid-ship marker lights.

-97 RW28 Quantum units are affected

Production Dates : SEP 12, 2017 - FEB 25, 2019

VIN Range 1 : Begin : 1FDXE4FS0HDC76954 End : 1FDXE4FSXKDC25355  Not sequential**Description of Noncompliance :**

**Description of the Noncompliance :** The units may be missing the mid-ship marker lights, which is a non-compliance of FMVSS 108.

FMVSS 1 : 108 - Lamps, reflective devices, and assoc. Equipment

FMVSS 2 : NR

**Description of the Safety Risk :** Other drivers may underestimate the length of the motorhome which may cause an accident that may, in turn, cause property damage, injury, or death.

**Description of the Cause :** During production, the installation of the mid-ship marker lights may have been missed.

Identification of Any Warning NA  
that can Occur :

## Supplier Identification :

### Component Manufacturer

Name : NR  
Address : NR  
NR  
Country : NR

## Chronology :

3/13/2019 During a production inspection, a plant manager noticed an employee was cutting holes for the marker lights and questioned if the motorhome required them. After investigation, it was found that the RW28 model is actually 30'2" therefore this model does require mid-ship marker lights and there is the possibility that some of the units did not have them installed during production.

3/15/2019 TMC's Safety Committee met and determined that a recall was needed.

## Description of Remedy :

Description of Remedy Program : Authorized TMC dealers will inspect the motorhomes for the presence of the mid-ship marker lights and will install as needed. Reimbursement will be made using the standard Warranty Claims procedure.

How Remedy Component Differs from Recalled Component : Remedy component will have required marker lights installed.

Identify How/When Recall Condition was Corrected in Production : During a production inspection on 3/13/2019, the non-compliance was found and the process was corrected for future units.

## Recall Schedule :

Description of Recall Schedule : TMC will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.

Planned Dealer Notification Date : MAY 20, 2019 - MAY 20, 2019

Planned Owner Notification Date : MAY 20, 2019 - MAY 20, 2019

\* NR - Not Reported