

# Part 573 Safety Recall Report

# 19V-293

**Manufacturer Name :** Chrysler (FCA US LLC)**Submission Date :** APR 11, 2019**NHTSA Recall No. :** 19V-293**Manufacturer Recall No. :** V34**Manufacturer Information :**

Manufacturer Name : Chrysler (FCA US LLC)

Address : 800 Chrysler Drive  
CIMS 482-00-91 Auburn Hills MI  
48326-2757

Company phone : 1-800-853-1403

**Population :**

Number of potentially involved : 298,439

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2013-2016 Dodge Dart

Vehicle Type :

Body Style : 4-DOOR

Power Train : NR

**Descriptive Information :** Some 2013-2016 model year Dodge Dart vehicles equipped with 6-speed automatic transmissions have transmission cable bushings that may deteriorate and allow the shift cable to detach from the transmission.

The scope was determined to be all Dodge Dart vehicles with 6-speed automatic transmissions which are equipped with the suspect shift cables. The affected vehicles were determined based on sales code information for the affected transmissions.

Similar vehicles not included in the recall were assembled with manual transmissions that do not use the suspect shifter cable assemblies.

Production Dates : FEB 24, 2012 - OCT 04, 2016

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

**Description of the Defect :** The shifter cable bushing on the transmission end of the shifter cable could deteriorate and become detached from the transmission which could result in the inability of the driver to actually shift the transmission, even though the driver may move the shifter handle.

FMVSS 1 : NR

FMVSS 2 : NR

**Description of the Safety Risk :** If the shifter cable becomes detached from the transmission, the vehicle may not perform the shifts intended by the driver. The true transmission gear position will be displayed on the instrument cluster and on the display next to the shifter. In addition, if the driver's door is opened while the transmission is not in PARK, the vehicle not in PARK and door ajar messages will display on the instrument cluster and audible chimes will sound. If these warnings are not heeded, unintended vehicle movement and vehicle crash can occur.

**Description of the Cause :** NR

**Identification of Any Warning that can Occur :** There will not be any prior warning of shifter cable detachment from the transmission. However, after cable detachment and prior to a driver attempting to exit a vehicle, the driver may notice significantly reduced effort required to move the shift lever, the gear position indicators in the vehicle will all show the gear of the transmission regardless of shift lever position, and the door ajar warning will also function which alerts the driver via instrument cluster message and audible chime if the driver's door is opened while the transmission is not in PARK.

## Supplier Identification :

### Component Manufacturer

**Name :** Dura Automotive Systems  
**Address :** 1780 Pond Run  
Auburn Hills MICHIGAN 48326  
**Country :** United States

## Chronology :

- On October 17, 2018, the FCA US LLC ("FCA US") vehicle safety and regulatory compliance ("VSRC") organization predictive analysis system identified a single input describing conditions that could lead to a potential vehicle roll away.
- Between October 17, 2018, and November 14, 2018, FCA US VSRC searched for and analyzed potentially related inputs to determine if a possible trend existed across a group of vehicles.
- Between November 2018 and January 2019, material analysis was performed on returned parts from the field. The analysis revealed that the bushings had degraded which could allow for detachment of the shifter cable from the transmission in any transmission gear position.
- Between January 2019 and March 2019, further claims analysis was performed to determine whether or not a degraded shifter bushing had resulted in or could result in a risk to motor vehicle safety.

- As of March 29, 2019, FCA US has identified 1,242 CAIRs, 2,344 paid repair orders, 6,579 other available vehicle service narratives, and 41 VOQs potentially relating to this issue.
- As of March 29, 2019, FCA US has identified 7.9c/1000 warranty related to this issue.
- As of March 29, 2019, FCA US is not aware of any accidents or injuries relating to this issue.
- On April 4, 2019, FCA US determined, through the Vehicle Regulations Committee, to conduct a voluntary safety recall of the affected vehicles.

## Description of Remedy :

Description of Remedy Program : FCA US will conduct a Voluntary Safety Recall to replace the transmission side shifter cable bushing in all of the affected vehicles with a more robust bushing.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : Part Name: Cable Assembly

Part Description: Auto Trans shift cable

Part Number: 68164081AA, 68164081AB, 68085873AB, 68085873AC, 68085873AD, 68085873AE

Comment: The remedy component will be a new bushing that is a part of the cable assembly.

Identify How/When Recall Condition was Corrected in Production : NR

## Recall Schedule :

Description of Recall Schedule : \*\*04/11/2019: FCA US will notify dealers and begin notifying owners on or about May 31, 2019.

Planned Dealer Notification Date : MAY 31, 2019 - MAY 31, 2019

Planned Owner Notification Date : MAY 31, 2019 - MAY 31, 2019

\* NR - Not Reported